

CORONAVIRUS UPDATE

IMPORTANT PRACTICE INFORMATION

In order to protect patients and staff all appointments are being changed to telephone triage by the GP, who will arrange to see patients only if needed.

Our doctors have requested that patients do not attend the practice unless they have been advised to do so.

Please only contact the surgery if you need urgent medical advice.

If you have cold or flu-like symptoms, please look at advice on NHS Inform website or call 0800 22 44 88

<https://www.nhsinform.scot/illnesses-and-conditions/infections-and-poisoning/coronavirus-covid-19>

A free helpline has been set up for those who **DO NOT** have symptoms but are looking for general health advice: 0800 028 2816

The helpline is open:-

- Monday to Friday 08.00am to 10.00pm
- Saturday and Sunday 09.00am to 5.00pm
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For any Coronavirus self isolation advice please read and follow the

[Government Self Isolation Guide](#)

Please DO NOT order your prescription until it is due. Any scripts ordered in advance will not be processed. When you request your prescription please advise us which pharmacy you wish it sent to, as we do not wish patients to attend the practice to uplift their scripts.

Allow at least 5 working days before you contact the pharmacy or the practice about your repeat prescription request.

In view of the current Coronavirus crisis we plan to delay routine annual reviews until the situation improves.

We will endeavour to continue to keep you updated as the situation progresses. Please be aware that the situation and medical guidance is changing frequently, so please check back regularly.